

Agilent receives award for Outstanding Customer Service

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Agilent Technologies has been recognized with a Reviewers' Choice Award for outstanding customer service from SelectScience, an independent, expert-led scientific review.

SelectScience reviewers, which include scientists from around the world, judged Agilent's customer service to be the best in the laboratory products industry.

"Agilent is honored to be recognized by our customers through SelectScience. It's a validation of our highly trained engineers and the relentless focus we all put on customer service. We believe that this recognition stems from Agilent's ability to be a true partner, always putting our customers first and ensuring that they can focus on producing life-changing results," said Mr Doug McDougall, vice-president and general manager of Global Customer Service Operations, Agilent.

"The Reviewers' Choice Awards showcase the power of impartial reviews and enable scientists to make informed purchasing decisions," said SelectScience editor-in-chief Mr Kerry Parker.

The Reviewers' Choice Awards are the newest category of SelectScience's annual Scientists' Choice Awards.