

## Roche Diagnostics India and CAHO launch benchmarking survey for laboratory practice

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**Offers tools that compare current lab practices using peer-to-peer benchmarking for continuous improvement and upskilling**



Roche Diagnostics India has partnered with the Consortium of Accredited Healthcare Organisations (CAHO) to redefine laboratory practices in India by initiating a benchmarking study and conducting an upskilling programme for laboratories in the country.

CAHO members include healthcare institutions, diagnostic centres and quality professionals and works to promote patient safety through training for healthcare professionals.

The partnership will benchmark diagnostics practices not just at individual lab level but also at an international level to understand where Indian labs stand in terms of quality, productivity, costs, patient experience and clinical value generated which are considered as the pillars of excellent patient care.

It is expected that over 100 labs of various sizes will participate in the survey through the CAHO network. The results of the benchmarking survey will be presented at the Annual CAHOCON on April 13-14, 2023 as part of a whitepaper highlighting 30 key indicators that define quality and effective laboratory outcomes.

Going forward, CAHO will design an upskilling programme on advanced laboratory management concepts with Roche Diagnostics as knowledge partner.

The training programme will focus on capability building based on: right structural and operational training, best practices in diagnostics pathways to improve accuracy, increase productivity and reduce cost in healthcare delivery.